



# Program Director

## Dr. Toshiaki Nishi

Dean of the Faculty of Business Administration and Professor of the Department of Business Administration at Okayama Shoka University



Has completed doctoral course work at Osaka City University Graduate School of Science. A guest researcher at the University of Cincinnati. Has specialized in Quality Control and Management in organizations and companies. Has authored many books including "Basics and Procedures of TQM for Sustainable Growth (co-authored, available in Japanese only)" published by JUSE Press. Ltd in 2019.



## Schedule(Tentative)

\*All lectures/visits will be conducted in English.

L: Lecture, E:Exercise, V: Visit

Date	Morning	Afternoon
20 Feb (Thu.)	Orientation Opening Ceremony	L: Basics of TQM Activities
21 (Fri.)	L: TQM Promotional Methodology and QC Viewpoints / Mindset	E: TQM Promotional Methodology and QC Viewpoints / Mindset
22 (Sat.)	Day off	
23 (Sun.)	Day off	
24 (Mon.)	L: Formulation and Development of Policy	E: Formulation of QC Process Charts
25 (Tue.)	L: Establishing Production Systems	L: Case Study of Production System
26 (Wed.)	L: Process Control and Improvement	
27 (Thu.)	Study Tour	V: Cases of QC Circle Activities (1)
28 (Fri.)		V: Cases of QC Circle Activities (2)
1 Mar (Sat.)	Day off	
2 (Sun.)	Day off	
3 (Mon.)	L: Human Resource Development by QC Circles	E: Creating Activation Plans of QC Circles.
4 (Tue.)	E: Experiential Learning on Exercise on Problem Solving and Continuous Improvement (QC Ball Game*)	
5 (Wed.)	<ul style="list-style-type: none"> <li>Using each technique in line with the QC story, practice problem solving and continuous improvement to improve the accuracy of the stopping position of golf balls launched from a launch pad</li> <li>*<b>QC Ball Game</b>: A group exercise where participants learn the QC problem solving approach while satisfying their competitive spirit (playful spirit) by playing a simple ball game as a group.</li> </ul>	
6 (Thu.)	<ul style="list-style-type: none"> <li>Data Collection</li> <li>Ditto / Data Analysis</li> <li>Ditto / Problem Solving</li> </ul>	 
7 (Fri.)	E: Experiential Learning on Exercise on Problem Solving and Continuous Improvement (QC Ball Game)	Overall Question & Answer Session / Closing Ceremony
	•Final Presentation	

## AOTS Kansai Kenshu Center

7-5, Asaka 1-chome,  
Sumiyoshi-ku, Osaka  
558-0021, Japan

